



Court Case Management *Evolution*

June 2013

The Continuation of CCM

On March 31st, the Court Case Management project (CCM2) wrapped up the design and development work it has been involved with over the last two years. CCM is now looking ahead to another year of accomplishments as it continues with the next phase of development for Justice, CCM Evolution.

Since its inception, CCM has helped to deliver many of the tools and business practices that are used in the provincial justice system today. Among these initiatives are RCS (Remote Courtroom Scheduling), to enable on-line case booking, CASS (Court Appearance Scheduling System), PRISM, a file management system used by the Crown office, as well as Case Management Offices throughout the province. Not only will these systems continue to serve our stakeholders as we proceed

with the next phase of CCM, but work will also continue to ensure they are delivering the functionality and efficiency users require.

The needs of our stakeholders, both internal and external, continue to drive the initiatives that CCM will be focused on during the next year. Our primary focus is delivering innovative and operationally efficient solutions. We will continue to collaborate with our partners in Justice as we move ahead.

During this phase of CCM we will be concentrating our efforts in several areas. There will be an emphasis on:

- PRISM rollout to Fort McMurray
- Business Process Review in Medicine Hat to develop strategies to maximize use of CCM processes.

- Crown workload report
- Criminal E-file project

The Business is working with Justice Operations on a redesign of the RCS application and replatforming the TC sub-system from the JOIN mainframe environment to a single more modern platform, CASS. It is anticipated that moving to single platform will:

- Increase the end user experience
- Improve productivity because users can perform all functionality (eliminating redundancy) in one place
- Provide a higher adoption rate for roll out
- Enhance organization learning - learning one system rather than multiple
- Simplify upgrades because all occur on a single platform.

CONTACT INFORMATION:

If you have any questions about CCM, please contact Tim Owens, Project Lead at 780-937-7044 or email tim.owens@gov.ab.ca

For more information on CCM see our web page at

www.albertacourts.ca

Special points of interest:

- Continuation of CCM
- PIC meeting
- PRISM in Ft. McMurray
- Medicine Hat review
- Jacquie Schaffter

PIC Meeting

On April 20th, stakeholders from Alberta Justice met to define the objectives of CCM and determine the priorities as we move ahead. Members of the Judiciary, Court Services, Criminal Justice and the project team were all present to give crucial feedback about what the future scope of work should be. This all-day meeting produced some significant proposals that will help guide the agenda for the next year. The CCM project team is looking forward to the opportunity to continue to provide the efficiencies and innovative solutions that our stakeholders have come to expect.





CCME On The Road

Medicine Hat will be the scene of a lot of activity in the coming month. The project team will be heading south to spend some time at the Crown's office and the courthouse to review the processes that were put in place during the rollout of CCM in November of last year. It is anticipated that the work will be centered around coming up with standardized measures that will become the template for the rest of the province as CCME moves forward.

Members of the CCME project team were in Fort McMurray recently to meet with the Chief Crown prosecutor Bina Border to begin preparing for the implementation of PRISM. Although Fort McMurray will not be a full CCM location at this time, the Crown's office is excited to be able to take advantage of the technology that is available for electronic file management. Members of the CCME project team will be in Fort McMurray in early June to provide assistance to the Crown's office.



Updates From CCM II

CCM II has wrapped up with some valuable work being implemented. CASS 3.0 was released on March 11th and 12th. This implementation has increased the functionality of CASS by including the ability to reuse and reactivate time in CASS, improving the search criteria and enhancing the endorsement screen and data interface with JOIN. The link to Crown electronic files from PRISM was deployed on March 21st which will allow provincial prosecutions in Calgary, Edmonton and Medicine Hat to access documents stored on

shared drives. Also included in this deployment was the "send e-mail function" on files where no Crown is assigned. A copy of the e-mail is also included in the PRISM activity log. Additionally, RAC notes that were disappearing from PRISM when files were brought forward will now automatically display in the file activity tab. On April 18th, the pre-booking rule in Remote Courtroom Scheduling was reduced from two days before the next court appearance to 3:30 PM the business day before.

Our Newest PIC Member



The Project Implementation Committee is pleased to welcome its newest member, Jacquie Schaffter, Chief Executive Officer of Legal Aid in Alberta. She has been the CEO of that organization for the past six years. Jacquie is a graduate of the University of Alberta Law School. She spent many years with the law firm of Farnham Schaffter and Ziebart where she pursued a general practice of law with emphasis on family law, civil litigation, wills and estates. Prior to becoming the CEO, she was the Senior Counsel for the Family Law Office. The CCM project will benefit greatly from the contribution a representative from Legal Aid can make to the team. We have come to realize Legal Aid has a pivotal role to play in the implementation of CCM processes. They are an important part of the smooth operation of the Justice system. It will also give us a chance to explore the efficiencies CCM can provide to them. As she puts it, "I am very happy that Legal Aid Alberta has been invited to take part in this committee and to participate in innovative opportunities that will assist all of us in providing better, more timely and responsive access to Justice." It's great to have her on board!