

Acronyms and Abbreviations

ACPS	Alberta Crown Prosecution Service
AJDA	Alberta Justice Disclosure Application
BPR	Business Process Review
CARM	Computer Aided Resource Management
CASS	Court Appearance Scheduling System
CCM	Court Case Management
CMO	Case Management Office
CRM	Customer Relationship Management
IMTS	Information Management and Technology Services
JSG	Justice and Solicitor General
JOIN	Justice Online Information Network
LAA	Legal Aid Alberta
LEA	Law Enforcement Agency
NGO	Non-Government Organization
OCM	Organizational Change Management
PIC	Provincial Implementation Committee
PPSC	Public Prosecution Service of Canada
PRISM	PRosecutor Information System Manager
RAC	Required Appearance Court
RCS	Remote Courtroom Scheduling System
RCAS	Resolution and Court Administration Services Division
SLA	Student Legal Assistance (Calgary)
SLS	Student Legal Services (Edmonton)
SRL	Self-Represented Litigant
SME	Subject Matter Expert